

ANANTARA MAURITIUS RESORT

| | | | | Rates a | re in HB Bas | sis | | | | |
|---|---|---|--|---------|-------------------------------|-----|--|----|--|---|
| Dates | Low Season 01/09/19-19/10/19 11/05/20-31/07/20 23/08/20-20/09/20 | | Medium 01/12/19-21/12/19 01/08/20-22/08/20 | | Shoulder 06/01/20-10/05/20 | | High 20/10/19-30/11/19 21/09/20-31/10/20 | | Peak 22/12/19-05/01/20 Minimum stay 5 nights From 27/12/19 to 02/01/20 | |
| Premier Garden View Room (72 units) - 55sqm 2 adults | 396 | € | 456 | € | 588 | € | 672 | € | 918 | € |
| Deluxe Garden Room (16 units) 55sqm 2 adults | 432 | € | 498 | € | 734 | € | 756 | € | 1020 | € |
| Deluxe Ocean View Room (70 units) 55sqm 2 adults | 528 | € | 600 | € | 756 | € | 828 | € | 1092 | € |
| Garden View Suite (2 units) 115sqm 2 adults | 612 | € | 684 | € | 888 | € | 1212 | € | 1692 | € |
| Family Garden Suites (6 units) 115 sqm 4 adults | 735 | € | 912 | € | 1176 | € | 1350 | € | 1848 | € |
| Ocean View Suite (4 units) 115 sqm 2 adults | 840 | € | 972 | € | 1320 | ı c | 1536 | € | 1944 | € |
| | | | | OPENING | MARCH 20 | 020 | | | | |
| Two Bedroom Pool Villa (2 units) (208 sqm) 4 adults | 1416 | € | 1596 | | 2082 | € | 2868 | € | N/A | A |
| Anantara Four Bedroom Pool Villas (6 units) (330 sqm) 8 adults | 2532 | € | 2856 | € | 3696 | € | 5064 | 1€ | N/A | 4 |



Notes:

Extra bed adult (>17.99 Years) Lunch supplement (FB)

135 € on HB, per night, per person

€ per lunch, per person, per day

General Policies:

- Rates outlined in this contract are quoted in Euros (€) per night per room or villas and valid for all markets.
- Rates are on Half Board basis and includes daily breakfast at our All Day Dining Restaurant and dinner at any of our available restaurants.
- The All Day dining restaurant will offer either a buffet or A La Carte Menu.
- Breakfast and meal plans are served in the main restaurant, during normal operating hours.
- Clients will also have access to our A La Carte restaurants (based on weekly operations scheduling).
 In these restaurants, certain items are not included in the meal plans and will be chargeable as per supplement; and any special events are not included in the meal plan and are fully chargeable as per consumption or set menu.
- Rates include 15% value added tax (VAT).
- Room rates are applicable for the aforementioned Tour Operator only. Should the guest pay on his
 own account, regular published rates will apply. The aforesaid special contract rates are offered to
 the Tour Operator, expressly and solely for wholesale use and must be "bundled" with another
 travel component, such as car rental, air fare or tour package.
- Wholesale rates quoted in this document are not applicable to groups of ten rooms or more.
- Rates must be packaged on the understanding that the Hotel will be featured in promotional brochures with images and editorial and that a minimum 20% mark-up on the Wholesale rates will be applied to all Packages and Group Tour Programs below 10 rooms.
- The above rates are confidential and shall not be published/distributed to any of the B2C channels which are connected with any of the Meta Search Engines (Kayak, TripAdvisor, Trivago, Hotels combined, etc.) or/& cannot be sold below the BEST AVAILABLE RATE offered by the hotel. If "TO" is unable to implement the measures mentioned above as guaranteed, "TO" shall stop the direct distribution of rates with any Meta search or B2C websites. "TO" will/should continue this protocol and best practice so that third parties do not distribute rates, from dynamic contracts, below the best available rate to final customers.
- Any amendment to a booking such as: name change, change in the date of arrival, change in the
 date of departure; will be considered as a new booking and the rates and offers applicable at the
 time of receiving the amendment will be applied accordingly.
- Commission, if any, will be paid only after check-out and not at the time of making a reservation or payment.
- Should the Mauritian Government impose additional taxes/ VAT /levies, the Hotel reserves the right to adjust the contract rates accordingly irrespective of the existing contract.
- All dates mentioned in this agreement are "inclusive".
- All guests must provide a credit card or cash deposit upon check-in as a guarantee of their consumptions during their stay.

For all bookings with stay dates during season 2020/2021 and booked prior to 28/02/20, please use these current 2019/20 rates. Use the same periods and the same offers (Valid for a maximum of 10 Rooms)

Minimum Length of Stay:

A minimum of two (02) consecutive nights are required for all periods, except during peak season and for arrivals between 27 December 2019 and 2 January 2020 (inclusive), a minimum stay of 5 (five) consecutive nights is applicable for stays at Anantara Mauritius Resort.



Rooms:

- Premier Garden View Room (72) Located in 7 blocks of either 12 or 18 units per block.
 Within these blocks, rooms are located on the first and second level of each block. Each room offers an outdoor private balcony with direct view onto our lush gardens; the room's configuration consists of either King size bed or Twin beds. Interconnecting rooms are subject to availability.
- Deluxe Garden Room (16) Located in 7 blocks of either 12 or 18 units per block. Within these
 blocks, rooms are located on ground level with a private balcony giving access to a semi private
 terrace through which direct access to lush gardens; the room's configuration consists of either
 King size bed or Twin beds. Interconnecting rooms are subject to availability.
- <u>Deluxe Ocean View Room (70)</u> Located in 4 blocks of either 18 or 24 unit per block. Rooms are either on the ground, first or second level or each block and offers an outdoor private balcony with direct view onto an amazing beach of Le Chaland, beach lovers can experience easy access to the soft beach and clear turquoise waters; the room's configuration consists of either King size bed or Twin beds. Interconnecting rooms are subject to availability.
 <u>Garden View Suites (2)</u> Each located in a block of 10 units, suites are either on the first or second level with a private balcony and a direct view over our lush gardens. The room's configuration consists of a living room with a guest's toilets and a King size bed in the separate Master en-suite
- <u>Family Garden Suite (6)</u> Located in a small block of 12 units, with a balcony or a terrace and a view of the Mauritian greenery. The room offers a main entry with a shared foyer from which you can access either a King on suite bedroom or twin on suite bedroom. Each Room has its own bathroom.
- Ocean View Suites (4) Located in 3 level block with sea view, rooms are either on the ground, first or second level or each block and offers an outdoor private balcony or a terrace and an expansive direct view on Le Chaland beach. The room's configuration consists of a living room with a guest's toilets and a King size bed in the separate Master en-suite bedroom.

Villas:

- Two bedroom Pool Villas: Located in our lush gardens, the villa offers a private entrance through a covered walkway and a large patio with a living and an outdoor dining area. The villa offers 2 separated bedrooms en-suite. The master bedroom offers a direct access to the pool and terrace. The dining area is serviced by In Villa kitchen where the private chef can prepare private dinners or BBOs.
- Anantara Four bedroom Pool Villas: Located in our lush gardens, the villa offers a private entrance
 through a covered walkway and a large patio with a living and dining area. The villa offers 4
 separate bedrooms, all en-suite. The downstairs' master bedroom offers direct access to the pool
 and terrace. The upper floor offers a master king bedroom en-suite with balcony overlooking the
 private pool. The 4th twin en-suite bedroom is also located on the upper floor.
- The ground floor dining area is serviced by In Villa kitchen where the private chef can prepare private dinners or BBQs.

Check-in / Check-out Time:

- Check-in time is from 14:00 hours on day of arrival. Rooms requiring check-in prior to 14:00 hours
 will require a pre-booking to guarantee early check-in. Pre-booking of rooms will be charged at
 100% of the daily contracted room rate and should be requested at time of reservation.
- Check-out time is 12:00 hours. Late departures up to 18:00 hours are subject to availability, at 50% of the daily contracted room rate, without offers, and can be confirmed 48h in advance. For any check outs after 18:00 hours, the regular published daily rate will be applicable subject to availability.
- Early departures: Once check-in formalities have been completed, guests will be charged accommodation for the full duration of the reserved stay.



Extra Bed Policy:

- One Extra bed is free of charge on BB basis for children 0-17.99 years old.
- Half board or full board supplement should be applied as per the age of the person (see child policy).
- For adults, the extra bed is chargeable at a fee.
- A maximum of one extra bed can be placed in all room types,
- A maximum of two extra beds can be placed in our villas Anantara Pool Villas

Maximum Occupancy:

Premier Garden View Room - Deluxe Garden Room - Deluxe Ocean View Room

2 adults + 1 child or 1 infant

or 3 adults

(only one extra bed for the child or one baby cot for the infant is

permitted).

Garden View Suites - Ocean View Suites 2 adults + 1 child + 1 infant

3 adults + 1 infant

Family Garden Suite 4 adults and 2 children.

Two Bedroom Pool Villa 4 adults+ 2 children

Or 2 adults + 4 children/infants

Anantara Four Bedroom Pool Villa 8 adults+ 2 children

or 4 adults + 4 children/infants

To Note: Maximum 2 extra bed per villa

Child Policy: Children are considered as from 0 to 17.99 years' old

- Baby cot is provided free of charge, subject to availability.
- Children 0-11.99 years old sharing with parents the existing bedding or in an extra bed and on parent's meal plan:
 - No charge for accommodation or meals from Kids Menu, except room service and mini bar. Children below 11.99 will get 50 % on A La Carte or buffet.
- Children 12-17.99 years old sharing with parents the existing room and on parent's meal plan:
 No charge for accommodation and breakfast; HB supplement is at 65€ per meal if parents are on HB and FB supplement at 85 € per meal, if parents are on FB.
- Children 17.99 years old and above are considered adults.

Offers are not applicable on these compulsory charges.

Meals:

HB and FB are on dine-around basis and available in either after the following restaurants (based on weekly operations scheduling).:

- All Day Dining Restaurant <u>Horizon</u> Buffet breakfast, lunch and dinner.
- Sea Fire Salt Restaurant Lunch and dinner Pre booking required. Certain menu items will come
 with a surcharge.
- Clean Eating Deli <u>Bon Manzer</u> Lunch only (FB Guests) Certain menu items will come with a surcharge.

Meal plans only refers to food and does not include any beverages.

Meal plans are not eligible to be used for any special meals, events, private dining or In Room or In Villa Dining (Room Service). Only relevant to dining within the available restaurants.



Festive Season 2019: Christmas and New Year: Compulsory supplement Dinner 2019:

These compulsory dinners have to be added on the rate of the room, without any discount. Offers are not applicable on these compulsory charges.

Compulsory Meals' supplement:

24th December 2019 (Dinner): 150 € 31st December 2019 (Dinner): 230 €

- Children 0-11.99 years old are free of charge on parent's meal plan
- Children 12-17.99 years old will get 25% discount on the compulsory gala dinner rate
- Children 17.99 years will pay the adult rate

Terms and Conditions:

- The Christmas Eve and New Year's Eve Dinner supplement is compulsory for all guests staying at the resort on 24th December 2019 and 31st December 2019.
- Ages of the children at the time of the actual stay to be provided when the reservation is made.
- The resort reserves the right to change or amend the program of these evenings without prior notice.
- The Government of Mauritius reserves the right to withdraw planned entertainment, without prior notice.
- In the event of any unforeseen circumstances, the above schedules/programs will be subject to change.

Allotment:

| Season | Release | Premier Garden View Room (72 units) | Deluxe Garden Room (16 units) | Deluxe Ocean View Room (70 units) | Garden View Suite (2 units) | Family Garden Suites (6 units) | Ocean View Suite (4 units) | Two Bedroom Pool Villas (2 units) | Anantara Four Bedroom Pool Villas (6 units) |
|----------|---------|--|---|--|---|--|--|--|---|
| Peak | 45 days | FS | FS | FS | OR | OR | OR | OR | OR |
| High | 14 days | FS | FS | FS | OR | OR | OR | OR | OR |
| Shoulder | 7 days | FS | FS | FS | OR | OR | OR | OR | OR |
| Medium | 4 days | FS | FS | FS | OR | OR | OR | OR | OR |
| Low | 1 day | FS | FS | FS | OR | OR | OR | OR | OR |

Amenities:

| Wedding & Anniversary | Anniversary cake, congratulatory card. (Wedding Certificate or proof of marriage have to be provided) | | |
|--------------------------|---|--|--|
| Birthday | Birthday cake, congratulatory card, departure gift for kids (as per passport date of birth) | | |



Promotions:

| Promotion | Benefits | Notes |
|---|---|--|
| EBO OFFER Early booking - 15% discount | Book up to 30 days prior to arrival → Get 15 % discount on contracted rate Booking Code: EBO | 1) The EBO offer is valid on meal plan booked and on all occupancies. 2) The EBO offer is combinable with the Long Stay offers. 3) "EBO Offer" must be mentioned on all communication to avail the promotion. 4) The promotion is NOT valid during Peak Season. |
| LS4-10 Long Stay 4 days | Stay 4 to 6 consecutive nights → Get 10% discount on contracted rate Booking Code: LS4-10 | 1) The LS4-10 offer is valid on meal plan booked and on all occupancies 2) The LS4-10 is combinable with EBO offers. 3) "LS4-10" must be mentioned on all communication to avail the promotion. 4) The promotion is valid during Peak Season |
| LS7-20 Long Stay 7 days | Stay 7 consecutive nights → Get 20% discount on contracted rate Booking Code: LS7-20 | 1)The LS7-20 offer is valid on meal plan booked and on all occupancies 2) The LS7-20 is combinable with EBO offers. 3) "LS7-20" must be mentioned on all communication to avail the promotion. 4) The promotion is valid during Peak Season |
| Family Offer | Book a second room occupied by children below 18 Years old → Get 25% discount on contracted rate on the second room Booking Code: FAM25 | 1)The FAM25 offer is valid on meal plan booked and on all occupancies on the second room ONLY. 2) The FAM25 is NOT combinable with EBO offers. 3) "FAM25" must be mentioned on all communication to avail the promotion. 4) The promotion is NOT valid during Peak Season |
| HM35 Minimum stay 4 nights | Stay 4 consecutive nights For Honey Moon Couples → Get 35% discount on contracted rate Booking Code: HM35 | 1) The Honeymoon offer is valid on HB and for the Honey Moon couple. 2) The Honeymoon offer isn't combinable with any other offer. 3) "HM35" must be mentioned on all communication to avail the promotion. One Complimentary bottle of wine or Prosecco, Fruit basket & Welcome cake upon arrival, One romantic turndown during the stay One Romantic Candle Light Dinner (Set up Menu and with no set up charges) 4) A copy of Wedding Certificate or proof of marriage must be presented upon booking, if not, clients have to present it at the time of check in, dated not more than 6 months. If guests do not provide proof at the time of check-in, they will have to pay the difference in rates between the discounted rate and the advertised BAR rate. Couples getting married at Anantara Mauritius Resort may also get this offer. 5) The HM35 Offer is also Valid for PACS, same sex wedding – and wedding anniversary: 5th, 10th, 15th, 20th and every 5th anniversary For the wedding anniversary, the offer is valid within 1 month pre or post-date of anniversary and copy of wedding certificate should be provided upon booking. 6) The promotion is NOT valid during Peak Season |



WEDDING PACKAGES

Weddings have to be booked at least one week in advance. For the wedding couple (2 persons). Offers are not applicable on these packages.

| | Silver Wedding package | Golden Wedding package | Diamond Wedding package | | |
|-----------------------|--|---|---|--|--|
| | 295 € | 550 € | 890 € | | |
| 0 0 0 0 0 0 0 0 0 0 0 | Personalized Coordinator Arrival gift Flower and shell decoration Bridal changing room (spa) Bouquet Buttonhole for groom Wedding Arch or wedding deco Romantic turndown service Bottle of wine or Prosecco upon arrival (HM Offer) Fruit basket upon arrival (HM Offer) Wedding cake Canapés and 1 bottle of Champagne Audio Equipment Special Wedding dinner (candle light dinner) | o Personalized Coordinator o Arrival gift o Flower and shell decoration o Bridal changing room (spa) o Bouquet o Buttonhole for groom o Wedding Arch or wedding deco o Romantic turndown service o 90 mns spa treatment for the Honey moon couple o Bottle of wine or Prosecco upon arrival (HM Offer) o Fruit basket upon arrival (HM Offer) o Wedding cake o Canapés and 1 bottle of Champagne o Audio Equipment o Special Wedding dinner (candle light dinner) | Personalized Coordinator Arrival gift Flower and shell decoration Bridal changing room (spa) Bouquet Buttonhole for groom Wedding Arch or wedding deco Romantic turndown service Half- day spa treatment for the Honey moon couple - (4h in our spa with a 90 mns spa and 60 mns facial treatment) Bottle of wine or Prosecco upon arrival (HM Offer) Fruit basket upon arrival (HM Offer) Wedding cake Canapés and 1 bottle of Champagne Audio Equipment | | |

Cancellation, No-Show, Early Departure:

The Hotel will charge for cancellations as follows:

| Period | Minimum Notice | Late Cancellation Charges |
|-----------------|---|--|
| Low Shoulder | If cancelled up to 7 days prior to arrival | No charge |
| & Medium | If cancelled less than 7 days prior to arrival; no-show or early departure | Cancellation fees representing 100% of the total booking |
| High | If cancelled up to 21 days prior to arrival | No charge |
| | If cancelled between 21 and 14 days prior to arrival | Cancellation fees representing 50% of the total booking |
| | If cancelled less than 14 days prior to arrival; no show or early departure | Cancellation fees representing 100% of the total booking |
| | If cancelled up to 60 days prior to arrival | No charge |
| Peak | If cancelled less than 60 days prior to arrival; no show or early departure | Cancellation fees representing 100% of the total booking |

Click here to Submit Enquiry

(KR-21/10/2019)