



day exploring the local sights, you can feast on Swiss cheese fondue or do a spot of sightseeing. If you're looking for keepsakes, there are great local places for shopping Swiss Army knives and watches. Or wander through the villages and breathe in that crisp, fresh, Alpine air! What more could you want on your free day?!

Breakfast. Overnight accommodation.

#### Day 6: Visit Pisa and Tuscany

It's time to swap snow for gelato, as you continue your European tour through northern Italy to Florence. Once we arrive, a local guide can't wait to show you around on a walking tour of the city. History oozes out of every pore of this artistic and cultural centre - the city is home to Michelangelo's 'David'. After some free time to further explore Florence we head to our accommodation for the evening, either in Florence or the spa town of Montecatini Terme. Breakfast. Overnight accommodation.

#### Day 7: Visit Florence and Rome.

Today, your Italian adventure continues! Make sure you prepare your camera for a photo opportunity of a lifetime.. when we stop at the Leaning Tower of Pisa! This world famous Bell tower is immaculately presented. A world heritage UNESCO site, The Leaning Tower is visited by tourists from every corner of the globe, and is one of the most popular cultural European landmarks. We then continue on to the capital, Rome! This afternoon is the perfect opportunity to take advantage of an optional excursion to visit the Vatican City - the smallest country in the world! Inside the walls, you can visit the Sistine Chapel and see for yourself the famous ceiling painted by Michelangelo, as well as numerous other famous art pieces dotted around the buildings. On the way to our hotel your tour leader will introduce you to more of this historic city on a driving tour, to help you plan which sights you want to tick off during your free day tomorrow.

Breakfast, dinner. Overnight accommodation.

#### Day 8: A free day in Rome, optional excursion to the Vatican.

Rome wasn't built in a day, but luckily you have a free one, in which to explore the city to your hearts content. The city centre boasts ancient ruins, historical landmarks, religious buildings and a buzzing atmosphere like no other. The Colosseum is spectacular, offering fabulous views of the city, and an unbelievable feeling of drifting backwards in time, to when gladiators, chariots and lions dominated the arena. For those who wish to enter, your tour leader can organise a tour of the Colosseum and Roman Forum with a local guide. Later, you will also have the option of joining our 'Conquer the Capital' excursion, a fun-filled day of exploring Rome, seeing sights including the Spanish Steps, Trevi Fountain and Pantheon, and enjoying a delicious lunch and gelato tasting.

Breakfast. Overnight accommodation.

#### Day 9: Visit Venice.

After roaming Rome, you shall now visit Venice on the next leg of your 14 day Europe Tour! Take note of the scenery on the way - vineyards and orchards flash in front of a majestic mountain backdrop. The diversity of the Italian landscapes

will continue to impress. And then...Venice. A unique city, perched across 118 islands, and known for its canals, gondolas, Venetian masks, piazzas, art, traditional glass and lace making. Your tour leader will introduce you to the city with an orientation walk so you can use your free time in the early evening to explore. See the world famous St Marks Square, Grand Canal and Rialto Bridge. The evening is yours to enjoy authentic Italian delights, with hundreds of fantastic local restaurants and bars to choose from. After



an espresso, explore Venice the traditional way - from the canals. Take a gondola ride which gives you a completely different perspective and appreciation for the amazing structure of this supremely unique location.

Breakfast. Overnight accommodation.

#### Day 10: Visit Munich

Arrivederci, Italy...until we see each other again. Heading north toward Germany, you will encounter some of the most beautiful countryside in central Europe. The famous Brenner Pass will appear before you, and simply take your breath

away, as we make our way to Austria for a comfort stop to get a taster of Innsbruck and its dramatic mountain backdrop. Arriving in Munich in the afternoon, there is plenty of time for an escorted walking tour of the city centre. With much of the city having to be restored after WW2, the modern and ancient history of Munich is fascinating, and the appreciation of the effort to rebuild the German city is gilded with respect. Munich plays host to one of the most famous beer festivals in the world - Oktoberfest! To give you



a taste, this evening you will dine in a traditional beer hall, and enjoy a local beer on us! Prost!  
Breakfast, dinner. Overnight accommodation in Bavarian region.

#### Day 11: Cruise the Rhine Valley

Your German adventure continues, with you heading to one of the most picturesque sections of the famous Rhine River. Once we arrive in the Rhine Valley, relax on board a Rhine riverboat as we head to our hotel in the heart of this picturesque region. This is the most concentrated stretch of castles in all of Europe, and it also features vineyards,

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charming medieval towns and lofty cliffs. Learn the story of the castles, many of which are now in ruins since the river barons left long ago. Once the cruise is over we'll visit a local wine merchants for an included wine tasting - if the harvest has been good, you may even get to try eiswein (ice wine), a very sweet dessert wine that is produced in very small quantities as it can only be harvested when the temperature drops below freezing.

Breakfast, dinner. Overnight accommodation.



#### Day 12: Visit Amsterdam

This morning you will say your goodbye's to Germany, and continue your Europe tour into the Netherlands. With your tour leader giving you a run down on local traditions and culture, you will be given an opportunity to indulge three of the most iconic Dutch products - cheese, clogs and windmills! A very entertaining cheese and clog making display, will have you fascinated and wanting to taste and 'klomp' (klompen is the Dutch word for 'clogs'. Checking into your hotel you have a chance to freshen up, and then whisked to the centre of Amsterdam for a twilight canal cruise. Complete with pizza and ice cream, you will explore the city from below sea level, and gain an alternative perspective of this eclectic and bohemian city, whilst drifting past famous landmarks, and learning about Amsterdam's interesting development. Afterwards, why not join your tour leader on a walking tour of the infamous Red Light District, and then you are free to explore the city to your hearts content. The cafes, restaurants and bars will be buzzing with activity and atmosphere.

Breakfast, dinner. Overnight accommodation.

#### Day 13: Visit Bruges and return to London.

After your Amsterdam adventure, you have one more stop before you set off for the UK. The Belgian city of Bruges, is a small but picturesque city, with breathtaking architecture

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and a wonderful personality. Described as the ‘Venice of the North’, take some time to stretch your legs and indulge in a spot of sight-seeing. Gastronomy is its forte, You will find plenty of chocolatiers ready to educate you on the quality of their produce. After your visit, you will then be on your way back to London, crossing the English Channel on the way. This is the perfect time to exchange contact details with new friends and travel buddies as you prepare to disembark in the capital. Make sure you upload the highlights of your 14 day Europe tour onto our Facebook page, and we look forward to having you on tour with us again soon.

Breakfast

#### Day 14: Departure out of London

Free time in the morning until departure to the airport.

#### WHAT'S INCLUDED

- 13 nights' accommodation in twin rooms. Single travellers have the option to pay a single supplement to ensure a private room
- 13 breakfasts, 6 dinners
- Return private airport transfer on the first and the last day.
- 16 Experiences (including guided walking tours, orientation walks, driving tours of cities plus other exciting experiences)
- Free Wi-fi in all hotels
- Modern air conditioned coach with reclining seats, TV for showing DVDs, and toilet.
- Services of your tour leader from day 2 till day 13, who will be on hand with advice and tips and ensure that you get the most from your trip
- All taxes and fees
- Any public transport used as part of the tour (excludes free days)

#### ACCOMMODATION

##### LONDON

Ibis Greenwich  
Travelodge  
Royal National  
Ibis Excel

##### PARIS

Ibis la Defence  
B&B Porte de Lilas  
Ibis Budget La Villette  
IBIS Paris La Villette Cite des Sciences

##### JUNGFRAU, SWITZERLAND

Alpenrose Hotel  
Hotel Schönbühl  
Swiss Youth Hostel Interlaken  
Hotel Baren, Ringgenberg  
Hotel Oberland  
Ibis Budget Lucerne

##### TUSCANY

Hotel Massimo D’Azeglio  
Hotel Autopark  
Hotel Raffaello

##### ROME

Club House Roma  
Christophoro Colombo  
Hotel American Palace  
Park Hotel Ginevra

##### VENICE

Hotel Centrale  
Residence Elite  
NH Venezia Congress Center  
Hotel San Guiliano  
Hotel Venezia

##### BAVARIAN REGION

Hotel Dolomit München  
Ibis Muenchen City  
Ibis Budget Augsburg  
Gersthofen  
IBIS Augsburg Hauptbahnhof  
Leonardo Hotel Nürnberg  
Ramada Nuernberg Park hotel  
Leonardo Hotel Munich  
Arabellapark  
Tryp Munich North  
Azimut City Ost  
B&B Munich City West  
Winters Hotel  
Leonardo Hotel Munich City Olympiapark  
Avis Hotel Regensburg  
A&O Nurnberg  
A&O Munich Laim

##### THE RHINE VALLEY

Rheinlust Hotel Boppard  
Hotel Weiland  
Hotel Gorres  
Ibis Bonn  
InterCity Bonn

##### AMSTERDAM

Hampton by Hilton Amsterdam Airport Schiphol  
Holiday Inn Express Amsterdam - Schiphol  
Holiday Inn Express Amsterdam - Arena Towers  
Lake Land Hotel



**GTE**

**14 days - Grand Tour of Europe**

<b>START DATE</b>	<b>END DATE</b>	<b>PRICE IN GBP</b>
11-Nov-18	24-Nov-18	<b>£1,631</b>
21-Dec-18	3-Jan-19	<b>£1,631</b>
25-Dec-18	7-Jan-19	<b>£1,631</b>
12-Jan-19	25-Jan-19	<b>£1,631</b>
9-Feb-19	22-Feb-19	<b>£1,631</b>
23-Feb-19	8-Mar-19	<b>£1,631</b>
9-Mar-19	22-Mar-19	<b>£1,631</b>
16-Mar-19	29-Mar-19	<b>£1,631</b>
23-Mar-19	5-Apr-19	<b>£1,631</b>
30-Mar-19	12-Apr-19	<b>£1,631</b>
6-Apr-19	19-Apr-19	<b>£1,631</b>
13-Apr-19	26-Apr-19	<b>£1,631</b>
20-Apr-19	3-May-19	<b>£1,631</b>
27-Apr-19	10-May-19	<b>£1,631</b>

25-Dec-18	7-Jan-19	£1,631
12-Jan-19	25-Jan-19	£1,631
9-Feb-19	22-Feb-19	£1,631
23-Feb-19	8-Mar-19	£1,631
9-Mar-19	22-Mar-19	£1,631
16-Mar-19	29-Mar-19	£1,631
23-Mar-19	5-Apr-19	£1,631
30-Mar-19	12-Apr-19	£1,631
6-Apr-19	19-Apr-19	£1,631
13-Apr-19	26-Apr-19	£1,631
20-Apr-19	3-May-19	£1,631
27-Apr-19	10-May-19	£1,631

# European Guaranteed Tours Terms & Conditions

## 1. Guaranteed departures

All Comfort tours operated by Happy Tours are guaranteed departures and will operate unless force majeure circumstances arise or other unforeseen circumstances. Due to the traveller numbers on a specific tour, Happy Tours reserves the absolute right to change the type or style of transportation or other elements, to enable the tour to operate. Tours where Happy Tours acts as an agent on the behalf of the Principal operator in Turkey and Croatia are also guaranteed to operate unless force majeure circumstances arise or the Principal operator ceases trading. Under these circumstances an alternative tour of comparable standard or a full refund of monies paid will be offered.

Force Majeure: We will not pay you compensation if we have to cancel or change your travel arrangements in any way because of unusual or unforeseeable circumstances beyond our control. These can include, for example, war, riot, industrial dispute, terrorist activity and its consequences, acts of God, natural or nuclear disaster, fire, adverse weather conditions, epidemics and pandemics, unavoidable technical problems with transport.

## 2. Accommodation

### a) All Tours

On any of our Comfort, Europe Short Trips, Turkey & Greece Tours and Croatia Tours, accommodation is provided in twin accommodation. Singles travellers will be accommodated in same-gender twin rooms. Two travellers booking together will be accommodated in a twin room. Three travellers booking together will be accommodated in one twin room, the third person will be accommodated in a same gender twin share room. Happy Tours will use astute discretion at allocating the third person to a room share; unless we are otherwise advised in writing as to who will be sharing with whom. Triple rooms can be requested, in writing, but cannot be guaranteed in every location in which event the above situation applies. In certain locations, particularly in Austria and Switzerland, a twin is commonly accepted as referring to two separate mattresses and duvets contained in one large frame. Most hotels have rooms that will take an extra bed if required. These extra beds may be bunk beds, fold-away beds or sofa beds. Where an extra bed is added this may limit the space available. Rooms with extra beds are still bookable for two person occupancy although, in this case, the hotelier may allocate a standard-sized twin bedded room without extra beds. Single rooms do not always match up either in size or facilities to twin bedded rooms. Please note that in some properties, lifts may not directly service all floors and access to and from these floors may be by stairway only.

### b) Star Categories / Country Standards

We use a range of star rated accommodation establishments, and standards differ from country to country. The star ratings are primarily intended to give a guide to the range of facilities and services available in each property. 2 and 3 star properties generally have a more limited range of facilities and services. In general the overall standard of services and facilities can sometimes vary within star categories. For example, an officially rated 3 star property may only possess 2 star standards (and vice versa) despite having an extensive range of services and facilities. This is because of the many different criteria that are used from country to country to assess star ratings.

Please note these criteria can differ significantly to those used in the UK by motoring and other organizations and UK ratings should not therefore be compared to those overseas. In certain instances, hotels and pensions in Austria do not have official star ratings, mainly due to taxation reasons, rather than levels of standard.

## 3. Food

Meals are included as stipulated in the tour itinerary, check your specific tour itinerary for details of which meals are included. Vegetarians or those with special dietary needs can be catered for, so please inform us at the time of booking, as well as your tour leader at the start of the tour. Non-included meals are at your own expense. This allows you the opportunity to try the local cuisine. The food is delicious and varied with restaurants providing an important insight into local ways of life.

There is always an excellent range of restaurants to choose from. You will also need to purchase drinks and snacks for long bus or coach journeys as there may not be the opportunity once on board. Please be aware that in many parts of the world vegetarian meals are classified as meals without meat or fish, and may not be what you are used to.

## 4. Travel Insurance

Travel insurance is mandatory for all clients whilst on a tour organised by Happy Tours. Clients together with their personal property including baggage are at all times solely at their own risk. Clients are wholly responsible for arranging their own insurance. A suitable insurance policy should provide adequate cover for medical expenses arising through illness or accident prior to or during the holiday and loss of holiday monies through cancellation or curtailment of the holiday or other insurable reasons. Clients should ensure that there are no exclusion clauses limiting protection for the type of activities in their tour. The travel insurance cover automatically provided with credit card purchases does not provide adequate cover as standard.

## 5. Passports, Visas and Vaccinations

It is the responsibility of the client to be in possession of a valid passport, visa permits, vaccination and preventative medicines as may be required for the duration of the tour. Information about these matters or related items is given in good faith but without responsibility on the part of Happy Tours. Visa support documents can be provided if the request is received in writing - please email us after your booking has been confirmed, allowing 5 working days for the documents to be produced. Visa support documents do not supplement or replace tour documents which can be found on the website.

Please allow sufficient time to complete the visa process (at least 4 weeks). Should your visa application be unsuccessful, you will be able to change or cancel your tour, but standard terms and conditions (and therefore fees) will apply. Please see sections 3a. Changes by you and 4. Cancellation by you.

The Foreign & Commonwealth Office (FCO) provides travel advice for each destination we visit – each country has a summary and general information as well as advice on safety & security, local laws & customs, entry requirements and health.

## 6. Age, Fitness and Participation

All clients are expected to satisfy themselves prior to booking that they are fit and able to complete the itinerary of their chosen tour as described in the itinerary.

Clients are also expected to accept that the components described constitute "Adventure Travel" and that travel to and facilities in developing countries will not be to similar standards which they may be accustomed to at home. Persons over 65 years of age may be asked to provide medical evidence of fitness to travel on certain itineraries. Minors (those under 18 years of age) are accepted on some group tours operated by Happy Tours at our discretion provided they are accompanied by a parent or guardian who accepts full responsibility for them. Unaccompanied minors will not be accepted. Happy Tours has recommended ages for participation in group tours which act as a guide only.

Clients agree to accept the authority and decision of Happy Tours employees, tour leaders, and agents whilst on tour with Happy Tours. If in the opinion of such person that the health or conduct of a client before or after departure appears likely to endanger the safe, comfortable or happy progress of a tour, the client may be excluded from all or part of the tour, without any refunds. In the case of ill health Happy Tours may make such arrangements as it sees fit and recover the costs from the client.

If a client is excluded from the tour as above or chooses to leave the tour of their own free will or leaves the tour due to ill health or any other reason there will be no refund of the tour price, extra services, surcharges, local payments/funds or any local surcharges. All services forming part of the whole package booked will be forfeited though may be recovered through travel insurance in some circumstances.

## 7. Local Laws

All participants in tours operated by Happy Tours are expected to obey the laws and regulations of the countries visited and any failure to do so will relieve Happy Tours of any obligation that they may otherwise have under these booking conditions.

## 8. Illness or Disability

Anyone suffering from illness or disability or undergoing treatment for any physical or medical condition must declare the true nature of such condition at the time of booking and make arrangements for the provision of any medication or other treatment which may be required during the tour. Failure to make such disclosure will constitute breach of these booking conditions and result in such persons being excluded from the tour in which case all monies paid will be forfeit. If you or any member of your party have any disabilities it is extremely important that you contact our offices by email via this link before completing any reservation to ensure compatibility for the holiday that you choose.

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