

# 15 DAYS - BEST OF CROATIA AND THE EAST EUROPE

Validity : May 2018 - Oct 2018)

## The extraordinary landscapes of Plitvice National Park, Croatia

### ITINERARY

#### Day 1: Munich

The first day of the tour is our arrivals day. Meet your fellow travellers, and depending on what time you arrive, head into Munich and see the sights ahead of the start of your tour. A city that exhibits both prosperity and a certain amount of comfort and cosiness, Munich's apparent contradictions will delight the avid explorer. Along with modern high-powered industry, designer shopping districts and sleek BMWs, you'll find a wealth of cultural hotspots in Munich. Even with all its smart sophistication, Munich has a certain charm that visitors find irresistible. Tonight, meet your fellow explorers and get to know them over a stein as we take you to a traditional German beer hall for dinner and to get a taste of German culture. Prost!

Private airport transfer. Dinner. Overnight accommodation.

#### Day 2: Munich - Ljubljana

Heading for the Slovenian capital, we stop at Salzburg on the way for a comfort stop. Featuring gorgeous architecture, a formidable cliff-top fortress and imposing cliffs in the distance, you could be forgiven for thinking that you were in a fairy tale. This was also Mozart's home-town - see if a little of the genius rubs off! We also stop at Lake Bled for a photo stop. The lake is situated in the Julian Alps and surrounds Bled Island in the middle of the lake, and is overlooked by the medieval Bled Castle on the north shore. On arrival in Ljubljana, we'll have a walking tour of this little gem of a city. Despite its small size, you're sure to be entranced by the beauty of this city, which features a wealth of cultures, activities and sights. Ljubljana Castle overlooks the city, and dates back to the 16th Century.

Breakfast, Dinner

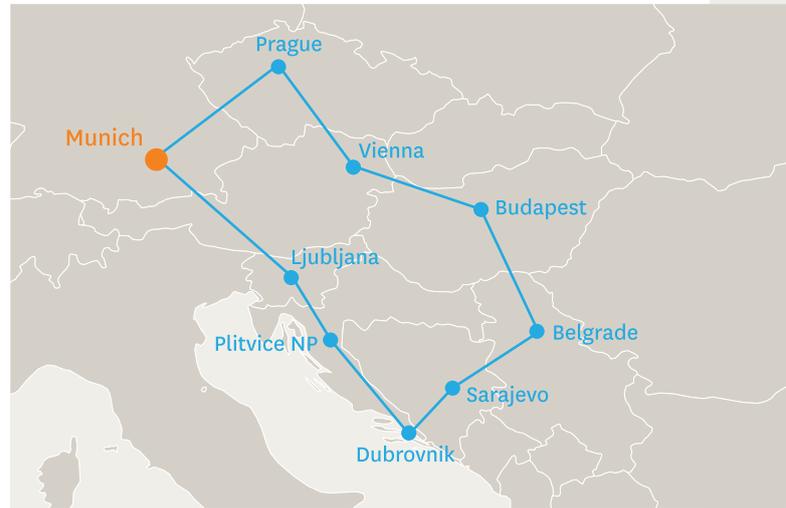
#### Day 3: Plitvice NP

Today, you will be treated to some of the most picturesque natural landscapes in the whole of Europe as we're off to Croatia, visiting the world-famous Plitvice Lakes National Park. Stroll along the boardwalks and marvel at the incredible natural scenery of Croatia's largest national park. Filled with waterfalls, lush vegetation and countless lakes, this is one of the most beautiful stops on the tour, so keep your cameras handy! Once we've got an eyeful, and a full camera-load of shots, we'll head to our hotel in a beach resort near Split, for an included dinner and relaxing evening.

Breakfast

#### Day 4: Dubrovnik

As we make our way to Dubrovnik we'll stop off for a visit to Split, where you'll have time to stroll around this historic town, including the sprawling Diocletian's Palace complex. Once we reach Dubrovnik, your tour leader will take you on an orientation tour of the old town. You will be acquainted



with this stunning walled city, with a maritime history dating back to the Middle Ages. The city is a tapestry of spectacular architecture - including churches, monasteries, fountains and museums. Learn about the city's history, stroll the marble streets, take a walk along the ancient city walls or try one of the many charming restaurants. You have plenty of time to explore, so don't rush - you have a full free day tomorrow.

Breakfast

#### Day 5: Dubrovnik-(free day)

Take the time to explore the city further - with most of the

main attractions located within the city walls in the 'old town', it is very easy to plan your day and navigate the streets. Want the best views of the 'old town' and islands? Catch the cable car to the top of Mount Srdj and enjoy! It is highly recommended for a scenic sunset photo or two. For those who really want to explore further afield, you can choose our optional excursion to Montenegro! Take a full day to experience one of Europe's lesser-visited gems. Discover the natural beauty and rich history as we drive through charming countryside to the UNESCO Heritage listed town of Kotor. The old port of Kotor is surrounded by fortifications built during the Venetian period, and is a picturesque Mediterranean landscape. This day trip also includes photo stops at Verige and Perast, and a stop at the picturesque coastal town of Budva.

Breakfast, Dinner

#### **Day 6: Dubrovnik - Sarajevo**

Leaving Dubrovnik behind, we travel on to Sarajevo, stopping on the way in the enchanting Balkan town of Mostar. Mostar is an enchanting and historical place, which offers a splattering of numerous religious buildings and churches, and a vast collection of Roman, Greek, Croatian and Ottoman influences. Sarajevo is the capital city of Bosnia and Herzegovina, and has returned from the brink of destruction in the 90s, becoming famed for its East-meets-West atmosphere. Learn all about the city's troubled past in a walking tour of this fascinating city.

Breakfast, Dinner

#### **Day 7: Sarajevo - Belgrade**

Saying goodbye to Sarajevo, we make our way to the Serbian capital of Belgrade. We will enjoy a tour of the city with a local guide, who will introduce us to the city's highlights, including Republic Square, Bohemian Quarter (Skadarlija), Kalemegdan park and Belgrade fortress. A fascinating place, Belgrade radiates gritty exuberance in its many architectural contrasts with socialist blocks set amongst more grandiose buildings. After the walking tour we'll enjoy an included dinner, before some free time to explore the city.

Breakfast

#### **Day 8: Belgrade - Budapest**

We travel onward to Budapest. Blessed with natural beauty (it straddles the Danube River) as well as baroque, neoclassical and art nouveau architecture, this is a city to behold. Get a good overview of it all with our Budapest driving tour on arrival. Starting on the Pest side of the Danube, head across the river and stop at the Fisherman's Bastion for spectacular views of the city and the river below. See the Houses of Parliament and drive along the river admiring the city – take note of spots to revisit tomorrow on your free day.

Breakfast, Dinner

#### **Day 9: Budapest (free day)**

With traces of the past evident in the interesting and unusual details, this is your chance to get up close and personal with Budapest. Look out for remnants of the conflicts of WWII and the uprising of 1956, try Hungarian cuisine (so much more to it than just goulash), sample world-renowned wines, and soak your weary rambler's bones in one of the city's bath-houses – something Budapest has been known

for since the Roman times, with some 123 thermal and 400 mineral springs from 14 different sources. Then, maybe catch the sunset with an evening stroll along the Danube.  
Breakfast

#### **Day 10: Budapest - Vienna**

Leaving Budapest behind, we head for the grandeur of Vienna, stopping for a comfort stop in Bratislava (Slovakia). On arrival in Vienna we'll take a driving tour of the city – which ranks as one of the world's most liveable cities. Few cities



can show off such cultural and historical splendour and maintain a profile as an exciting, modern city, but Vienna does it well. Along with a musical past that includes luminaries like Mozart, Beethoven and Brahms, and artworks by masters like Klimt, Schiele and Kokoschka, Vienna has a buzzing modern culinary scene, cheerful, bustling pubs and bars, and a host of clubs and music venues in which to dance the night away.

Breakfast, Dinner

#### **Day 11: Vienna - Prague**

On the way to Prague today, we will be visiting Mauthausen concentration camp, where we'll learn about a darker chapter in Europe's history. A labour camp during the Second

World War, this was where hundreds of thousands of political prisoners lost their lives. We'll also take a comfort stop in Český Krumlov. Blessed with a spectacular castle and a wealth of Renaissance and Baroque architecture, Český Krumlov is often thought of as a sort of mini-Prague. On arrival in Prague, we'll take a walking tour of this incredible city, which since freeing itself from communism has joined other European jewels like Paris, Rome and Amsterdam to take its place as one of Europe's most fascinating destinations. Famous for its art, architecture, cobbled lanes and ancient chapels, this is also home to some of Europe's finest beer. Your local tour guide will proudly escort you through the historic streets, pointing out the features of the 'Old Town', Primatial Palace, Slovak National Theatre and the Main Square. For dinner, experience authentic Czech cuisine at our local restaurant on your first night in Prague.  
Breakfast, Dinner

#### **Day 12: Prague (free day)**

Today, take the time to explore, perhaps revisiting some of the sights you saw on your walking tour. Sample the local cuisine (including the much-lauded and hugely varied beers), visit art galleries, admire the weird and witty sculpture that adorns the city's public spaces, and marvel at the soaring gothic and baroque architecture. Highlights of the day might include the majestic Prague Castle, the famous Charles Bridge, the 'Old Town' and the Jewish Quarter. The Astronomical Clock in the Old Town Square is a 'must see' - the intricate puppetry and show performed on the hour draws hundreds of people throughout the day and night. For those who wish to put your stamp on the city, visit legendary Lennon wall - a tribute to John Lennon and words of peace, which is added to on a daily basis by the thousands of visitors to the city.  
Breakfast

#### **Day 13: Prague - Munich**

On our way back to Munich, we take a comfort stop in Nuremberg. Bavaria's second-largest city, you'll find incredible architecture here, painstakingly restored using original stone after the bombings of the Second World War. Your last night of the tour sees you back in Munich for you to enjoy as you see fit. Relax in your hotel, get together with your new-found friends from the tour for a farewell dinner, or maybe revisit one of the beer halls that welcomed you so warmly at the beginning of your adventure.  
Breakfast

#### **Day 14: Free day in Munich**

Spend your day shopping around Marienhilf street or one of the major department stores. If you are after bargains head to Ingolstadt Village Outlet mall with more than 110 brand stores with savings of up to 60% off the regular prices. Alternatively you can also take one of our optional tours and spend your day exploring Munich and its vicinity.  
Breakfast, overnight accommodation.

#### **Day 15: Aufwiedersehen.**

After breakfast get ready for your private transfer to Munich airport for your flight back home. In case your departure time is in the afternoon or evening you can continue shopping or take one of our half day optional tours before heading to the airport.  
Breakfast, Transfer to Airport

## **WHAT'S INCLUDED**

- 14 night's accommodation in twin rooms. Single travellers have the option to pay a single supplement to ensure a private room.
- 14 Breakfasts, 7 dinners.
- 11 Included Experiences, (including guided walks, orientation walks, driving tours of certain regions.)
- Free Wi-Fi in hotels
- Modern air conditioned coach with reclining seats, TV for showing DVDs, and toilet.
- Return private airport transfer on the first and the last day.
- Services of your tour leader from day 1 till day 13 who will be on hand with advice and tips and ensure that you get the most from your trip.
- All taxes and fees
- Any public transport used as part of the tour (excludes free days and arrival and departure days).
- A complimentary memorable gift of your once in a lifetime trip.

## **ACCOMMODATION**

### **MUNICH**

Hotel Dolomit, Munich  
B&B Munich City West, Munich

### **LJUBLJANA**

Hotel Park  
M Hotel  
City Hotel

### **SPLIT**

Hotel Dujam, Split

### **DUBROVNIK**

Hotel Adriatic, Dubrovnik

### **SARAJEVO**

Hotel Grand

### **BELGRADE**

Hotel Park Belgrade

### **BUDAPEST**

Ibis Budapest City

### **VIENNA**

Ibis Wien Messe  
Ibis Budget Wien  
Renator Hotel  
Senator Hotel  
Ibis Budget Wien St Marx

### **PRAGUE**

Ibis Mala Strana  
Charles Central Hotel  
Hotel Adebá  
Hotel Duo  
Hotel Krystal

BCE

15 days - Best of Croatia and The East Europe

**START DATE**

**END DATE**

**PRICE IN GBP**

20-May-18

3-Jun-18

£1,610

3-Jun-18

17-Jun-18

£1,610

17-Jun-18

1-Jul-18

£1,610

1-Jul-18

15-Jul-18

£1,610

15-Jul-18

29-Jul-18

£1,610

29-Jul-18

12-Aug-18

£1,610

26-Aug-18

9-Sep-18

£1,610

9-Sep-18

23-Sep-18

£1,610

23-Sep-18

7-Oct-18

£1,610

7-Oct-18

21-Oct-18

£1,610

# European Guaranteed Tours Terms & Conditions

## 1. Guaranteed departures

All Comfort tours operated by Happy Tours are guaranteed departures and will operate unless force majeure circumstances arise or other unforeseen circumstances. Due to the traveller numbers on a specific tour, Happy Tours reserves the absolute right to change the type or style of transportation or other elements, to enable the tour to operate. Tours where Happy Tours acts as an agent on the behalf of the Principal operator in Turkey and Croatia are also guaranteed to operate unless force majeure circumstances arise or the Principal operator ceases trading. Under these circumstances an alternative tour of comparable standard or a full refund of monies paid will be offered.

Force Majeure: We will not pay you compensation if we have to cancel or change your travel arrangements in any way because of unusual or unforeseeable circumstances beyond our control. These can include, for example, war, riot, industrial dispute, terrorist activity and its consequences, acts of God, natural or nuclear disaster, fire, adverse weather conditions, epidemics and pandemics, unavoidable technical problems with transport.

## 2. Accommodation

### a) All Tours

On any of our Comfort, Europe Short Trips, Turkey & Greece Tours and Croatia Tours, accommodation is provided in twin accommodation. Singles travellers will be accommodated in same-gender twin rooms. Two travellers booking together will be accommodated in a twin room. Three travellers booking together will be accommodated in one twin room, the third person will be accommodated in a same gender twin share room. Happy Tours will use astute discretion at allocating the third person to a room share; unless we are otherwise advised in writing as to who will be sharing with whom. Triple rooms can be requested, in writing, but cannot be guaranteed in every location in which event the above situation applies. In certain locations, particularly in Austria and Switzerland, a twin is commonly accepted as referring to two separate mattresses and duvets contained in one large frame. Most hotels have rooms that will take an extra bed if required. These extra beds may be bunk beds, fold-away beds or sofa beds. Where an extra bed is added this may limit the space available. Rooms with extra beds are still bookable for two person occupancy although, in this case, the hotelier may allocate a standard-sized twin bedded room without extra beds. Single rooms do not always match up either in size or facilities to twin bedded rooms. Please note that in some properties, lifts may not directly service all floors and access to and from these floors may be by stairway only.

### b) Star Categories / Country Standards

We use a range of star rated accommodation establishments, and standards differ from country to country. The star ratings are primarily intended to give a guide to the range of facilities and services available in each property. 2 and 3 star properties generally have a more limited range of facilities and services. In general the overall standard of services and facilities can sometimes vary within star categories. For example, an officially rated 3 star property may only possess 2 star standards (and vice versa) despite having an extensive range of services and facilities. This is because of the many different criteria that are used from country to country to assess star ratings.

Please note these criteria can differ significantly to those used in the UK by motoring and other organizations and UK ratings should not therefore be compared to those overseas. In certain instances, hotels and pensions in Austria do not have official star ratings, mainly due to taxation reasons, rather than levels of standard.

## 3. Food

Meals are included as stipulated in the tour itinerary, check your specific tour itinerary for details of which meals are included. Vegetarians or those with special dietary needs can be catered for, so please inform us at the time of booking, as well as your tour leader at the start of the tour. Non-included meals are at your own expense. This allows you the opportunity to try the local cuisine. The food is delicious and varied with restaurants providing an important insight into local ways of life.

There is always an excellent range of restaurants to choose from. You will also need to purchase drinks and snacks for long bus or coach journeys as there may not be the opportunity once on board. Please be aware that in many parts of the world vegetarian meals are classified as meals without meat or fish, and may not be what you are used to.

## 4. Travel Insurance

Travel insurance is mandatory for all clients whilst on a tour organised by Happy Tours. Clients together with their personal property including baggage are at all times solely at their own risk. Clients are wholly responsible for arranging their own insurance. A suitable insurance policy should provide adequate cover for medical expenses arising through illness or accident prior to or during the holiday and loss of holiday monies through cancellation or curtailment of the holiday or other insurable reasons. Clients should ensure that there are no exclusion clauses limiting protection for the type of activities in their tour. The travel insurance cover automatically provided with credit card purchases does not provide adequate cover as standard.

## 5. Passports, Visas and Vaccinations

It is the responsibility of the client to be in possession of a valid passport, visa permits, vaccination and preventative medicines as may be required for the duration of the tour. Information about these matters or related items is given in good faith but without responsibility on the part of Happy Tours. Visa support documents can be provided if the request is received in writing - please email us after your booking has been confirmed, allowing 5 working days for the documents to be produced. Visa support documents do not supplement or replace tour documents which can be found on the website.

Please allow sufficient time to complete the visa process (at least 4 weeks). Should your visa application be unsuccessful, you will be able to change or cancel your tour, but standard terms and conditions (and therefore fees) will apply. Please see sections 3a. Changes by you and 4. Cancellation by you.

The Foreign & Commonwealth Office (FCO) provides travel advice for each destination we visit – each country has a summary and general information as well as advice on safety & security, local laws & customs, entry requirements and health.

## 6. Age, Fitness and Participation

All clients are expected to satisfy themselves prior to booking that they are fit and able to complete the itinerary of their chosen tour as described in the itinerary.

Clients are also expected to accept that the components described constitute "Adventure Travel" and that travel to and facilities in developing countries will not be to similar standards which they may be accustomed to at home. Persons over 65 years of age may be asked to provide medical evidence of fitness to travel on certain itineraries. Minors (those under 18 years of age) are accepted on some group tours operated by Happy Tours at our discretion provided they are accompanied by a parent or guardian who accepts full responsibility for them. Unaccompanied minors will not be accepted. Happy Tours has recommended ages for participation in group tours which act as a guide only.

Clients agree to accept the authority and decision of Happy Tours employees, tour leaders, and agents whilst on tour with Happy Tours. If in the opinion of such person that the health or conduct of a client before or after departure appears likely to endanger the safe, comfortable or happy progress of a tour, the client may be excluded from all or part of the tour, without any refunds. In the case of ill health Happy Tours may make such arrangements as it sees fit and recover the costs from the client.

If a client is excluded from the tour as above or chooses to leave the tour of their own free will or leaves the tour due to ill health or any other reason there will be no refund of the tour price, extra services, surcharges, local payments/funds or any local surcharges. All services forming part of the whole package booked will be forfeited though may be recovered through travel insurance in some circumstances.

## 7. Local Laws

All participants in tours operated by Happy Tours are expected to obey the laws and regulations of the countries visited and any failure to do so will relieve Happy Tours of any obligation that they may otherwise have under these booking conditions.

## 8. Illness or Disability

Anyone suffering from illness or disability or undergoing treatment for any physical or medical condition must declare the true nature of such condition at the time of booking and make arrangements for the provision of any medication or other treatment which may be required during the tour. Failure to make such disclosure will constitute breach of these booking conditions and result in such persons being excluded from the tour in which case all monies paid will be forfeit. If you or any member of your party have any disabilities it is extremely important that you contact our offices by email via this link before completing any reservation to ensure compatibility for the holiday that you choose.

[Click here to Submit Enquiry](#)

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