

12 DAYS - BEST OF EAST EUROPE

(Validity : May 2018 - Jan 2019)

Ljubljana, the romantic medieval capital of Slovenia

ITINERARY

Day 1: Arrive to Munich

Welcome to Munich! The first day of the tour is our arrivals day. Meet your fellow travellers, and depending on what time you arrive, head into Munich and see the sights on an orientation tour. A city that exhibits both prosperity and a certain amount of comfort and cosiness, Munich's apparent contradictions will delight the avid explorer. Along with modern high-powered industry, designer shopping districts and sleek BMWs, you'll find a wealth of cultural hotspots in Munich. Even with all its smart sophistication, Munich has a certain charm that visitors find irresistible. Tonight, we'll take you to a traditional German beer hall to get a taste of German culture. Prost!

Airport transfer, dinner.

Day 2: Munich - Prague

On our way to Prague, we take a comfort stop in Nuremberg. Bavaria's second-largest city, you'll find incredible architecture here, painstakingly restored using original stone after the bombings of the Second World War. Famous for its art, architecture, cobbled lanes and ancient chapels, this is also home to some of Europe's finest beer. The Astronomical Clock in the Old Town Square is a 'must see' - the intricate puppetry and show performed on the hour draws hundreds of people throughout the day and night. For dinner, experience authentic Czech cuisine at a local restaurant on your first night in Prague.

Breakfast, dinner

Day 3: Free day - Prague

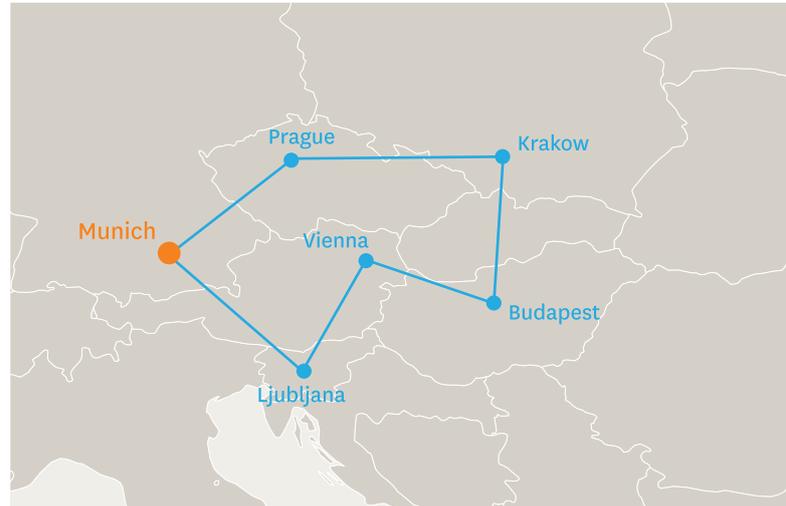
The day is yours to treat yourself to the fairy tale magic of Prague and maybe revisit some of the places you saw yesterday. See the majestic Prague Castle, the famous Charles Bridge, the 'Old Town' and the Jewish Quarter. There is also a 'Secret Garden', which leads to a man-made grotto - see if you can find it! Prague's dramatic history is reflected in the beauty of the architecture of churches, opera houses, concert halls and parks. There are numerous beer halls in which to sample a local brew, and for those who wish to put your stamp on the city, visit the Lennon wall - a tribute to John Lennon and words of peace, which is added to on a daily basis by the thousands of visitors to the city. It is also worth noting that Prague is the home of absinthe. Some say that Vincent Van Gogh's love affair with this drink is considered to be the most famed in history and a possible cause of his madness.

Breakfast

Day 4: Prague - Krakow

Leaving Prague behind us, we continue on to Krakow. The royal capital of Poland for centuries, Krakow today is home

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to some of Europe's most impressive Gothic and Renaissance architecture – and over 2.3 million artworks to complement its historic buildings and monuments. But before taking a walking tour of this treasure-trove of a city, we take a look at a darker time in Krakow's history, with a tour of the Auschwitz concentration camp. Originally constructed to hold Polish political prisoners in 1940, it went on to become a major site of the Nazi extermination of Jews transported to the camp from all over German occupied Europe. At least 1.1 million prisoners died at Auschwitz, which is now a museum that gives a horrific reminder of the holocaust. Breakfast, dinner

Day 5: Free day - Krakow

The day is yours to explore the city further if you wish. The renaissance cloth hall in the main market square, the Old Town, Kazimierz and the Wawel Castle, or maybe sample the local cuisine such as Zurek, a very traditional Polish soup with a distinctive sour taste that is dished up in a special hollowed out loaf of bread. There is also the option of taking an optional excursion to the Krakow Salt Mine. Listed as a UNESCO World Heritage Site, the mine dates back to the Middle Ages and is a fascinating look at the area's history. Descending underground, you'll walk through 2km of tunnels, chapels, reliefs and freestanding sculptures carved from salt rock walls; along with underground lakes and archaeological displays. Alternatively, explore Krakow even further.

Breakfast

Day 6: Krakow - Budapest

On our way to Budapest, we stop briefly in Banska Bystrica in Slovakia, a picturesque town with beautiful buildings dating back to the late Middle Ages. Then we're off to Budapest, the Hungarian capital. Blessed with natural beauty (it straddles the Danube River) as well as baroque, neoclassical and art nouveau architecture, this is a city to behold. Get a good overview of it all with our Budapest driving tour

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head across the river and stop at the Fisherman's Bastion for spectacular views of the city and the river below. See the Houses of Parliament and drive along the river admiring the city – take note of spots to revisit tomorrow on your free day. Tonight's meal is at a local restaurant, so savour the chance to try some of the local cuisine!

Breakfast, dinner



Day 7: Free day - Budapest

With traces of the past evident in the interesting and unusual details, this is your chance to get up close and personal with Budapest. Look out for remnants of the conflicts of WWII and the uprising of 1956, try Hungarian cuisine (so much more to it than just goulash), sample world-renowned wines, and soak your weary rambler's bones in one of the city's bath-houses – something Budapest has been known for since the Roman times, with some 123 thermal and 400 mineral springs from 14 different sources. Some of the most popular ones are Szechenyi Medicinal Bath.

Breakfast

Day 8: Vienna

We leave Budapest and head for the grandeur of Vienna, stopping for a comfort stop in Bratislava. You'll have time to explore for a while, taking in the sights and scenery. On arrival in Vienna, we'll take a driving tour. Few cities can show off such cultural and historical splendour and maintain a profile as an exciting, modern city, but Vienna does it well. Along with a musical past that includes luminaries like Mozart and Beethoven, Vienna has a buzzing modern culinary scene, cheerful, bustling pubs and bars, and a host of clubs and music venues in which to dance the night away. After the driving tour we'll enjoy an included dinner, before some free time to explore further.

Breakfast

Day 9: Ljubljana

Leaving Vienna behind, we head for the grandeur of Ljubljana, taking a comfort stop in the beautiful city of Graz. On arrival in Ljubljana, we'll have a walking tour of this little gem of a city. Despite its small size, you're sure to be entranced by the beauty of this city, which features a wealth of cultures, activities and sights. Ljubljana Castle overlooks the city, and dates back to the 16th Century. Tonight after dinner, explore a little more and take advantage of the fact that pretty much everything is just a stroll away!

Breakfast, dinner

Day 10: Munich

Leaving Ljubljana behind, we stop off in picture-perfect Salzburg. Featuring gorgeous architecture, a formidable cliff-top fortress and imposing cliffs in the distance, you could be forgiven for thinking that you were in a fairy-tale. This was also Mozart's home-town – see if a little of the genius rubs off! Shortly afterwards we press on for Munich. The evening is free for you to spend as you wish. Relax in your hotel, go for dinner in a local restaurant, or even visit another beer hall with your new-found friends on the tour as a reminder of your first day.

Breakfast

Day 11: Munich

Spend your day shopping around Mariahilf street or one of the major department stores. If you are after bargains head to Ingolstadt Village Outlet mall with more than 110 brand stores with savings of up to 60% off the regular prices. Alternatively you can also take one of our optional tours and spend your day exploring Munich and its vicinity.

Breakfast, overnight accommodation.

Day 12: Free day in Munich.

After breakfast get ready for your private transfer to Munich airport for your flight back home. In case your departure time is in the afternoon or evening you can continue shopping or take one of our half day optional tours before heading to the airport.

Breakfast. Private transport to the airport.

WHAT'S INCLUDED

- 11 night's accommodation in twin rooms. Single travellers have the option to pay a single supplement to ensure a private room.
- 11 breakfasts and 5 dinners.

- 10 Included Experiences, (including guided walks, orientation walks, driving tours of certain regions).
- Free Wi-Fi in hotels.
- Modern air conditioned coach with reclining seats, TV for showing DVDs, and toilet.
- Return private airport transfer on the first and the last day.
- Services of your tour leader from day one till day ten who will be on hand with advice and tips and ensure that you get the most from your trip.
- All taxes and fees
- Any public transport used as part of the tour (excludes free days and arrival and departure days).
- A complimentary memorable gift of your once in a lifetime trip.

ACCOMMODATION

MUNICH

A&O Munich Laim
Hotel Dolomit
Azimut City Ost

PRAGUE

Ibis Mala Strana
Charles Central Hotel
Hotel Adeba
Hotel Duo
Hotel Krystal
KRAKOW
Hotel Polonia

BUDAPEST

Ibis Budapest City

LJUBLJANA

Hotel Park
M Hotel
City hotel

VIENNA

Ibis Wien Messe
Ibis Budget Wien
Renator Hotel
Senator Hotel
Ibis Budget Wien St Marx



BEE

12 days - Best of East Europe

START DATE	END DATE	PRICE IN GBP
31-May-18	11-Jun-18	£1,323
21-Jun-18	2-Jul-18	£1,323
5-Jul-18	16-Jul-18	£1,323
19-Jul-18	30-Jul-18	£1,323
2-Aug-18	13-Aug-18	£1,323
16-Aug-18	27-Aug-18	£1,323
30-Aug-18	10-Sep-18	£1,323
13-Sep-18	24-Sep-18	£1,323
27-Sep-18	8-Oct-18	£1,323
23-Dec-18	3-Jan-19	£1,323

European Guaranteed Tours Terms & Conditions

1. Guaranteed departures

All Comfort tours operated by Happy Tours are guaranteed departures and will operate unless force majeure circumstances arise or other unforeseen circumstances. Due to the traveller numbers on a specific tour, Happy Tours reserves the absolute right to change the type or style of transportation or other elements, to enable the tour to operate. Tours where Happy Tours acts as an agent on the behalf of the Principal operator in Turkey and Croatia are also guaranteed to operate unless force majeure circumstances arise or the Principal operator ceases trading. Under these circumstances an alternative tour of comparable standard or a full refund of monies paid will be offered.

Force Majeure: We will not pay you compensation if we have to cancel or change your travel arrangements in any way because of unusual or unforeseeable circumstances beyond our control. These can include, for example, war, riot, industrial dispute, terrorist activity and its consequences, acts of God, natural or nuclear disaster, fire, adverse weather conditions, epidemics and pandemics, unavoidable technical problems with transport.

2. Accommodation

a) All Tours

On any of our Comfort, Europe Short Trips, Turkey & Greece Tours and Croatia Tours, accommodation is provided in twin accommodation. Singles travellers will be accommodated in same-gender twin rooms. Two travellers booking together will be accommodated in a twin room. Three travellers booking together will be accommodated in one twin room, the third person will be accommodated in a same gender twin share room. Happy Tours will use astute discretion at allocating the third person to a room share; unless we are otherwise advised in writing as to who will be sharing with whom. Triple rooms can be requested, in writing, but cannot be guaranteed in every location in which event the above situation applies. In certain locations, particularly in Austria and Switzerland, a twin is commonly accepted as referring to two separate mattresses and duvets contained in one large frame. Most hotels have rooms that will take an extra bed if required. These extra beds may be bunk beds, fold-away beds or sofa beds. Where an extra bed is added this may limit the space available. Rooms with extra beds are still bookable for two person occupancy although, in this case, the hotelier may allocate a standard-sized twin bedded room without extra beds. Single rooms do not always match up either in size or facilities to twin bedded rooms. Please note that in some properties, lifts may not directly service all floors and access to and from these floors may be by stairway only.

b) Star Categories / Country Standards

We use a range of star rated accommodation establishments, and standards differ from country to country. The star ratings are primarily intended to give a guide to the range of facilities and services available in each property. 2 and 3 star properties generally have a more limited range of facilities and services. In general the overall standard of services and facilities can sometimes vary within star categories. For example, an officially rated 3 star property may only possess 2 star standards (and vice versa) despite having an extensive range of services and facilities. This is because of the many different criteria that are used from country to country to assess star ratings.

Please note these criteria can differ significantly to those used in the UK by motoring and other organizations and UK ratings should not therefore be compared to those overseas. In certain instances, hotels and pensions in Austria do not have official star ratings, mainly due to taxation reasons, rather than levels of standard.

3. Food

Meals are included as stipulated in the tour itinerary, check your specific tour itinerary for details of which meals are included. Vegetarians or those with special dietary needs can be catered for, so please inform us at the time of booking, as well as your tour leader at the start of the tour. Non-included meals are at your own expense. This allows you the opportunity to try the local cuisine. The food is delicious and varied with restaurants providing an important insight into local ways of life.

There is always an excellent range of restaurants to choose from. You will also need to purchase drinks and snacks for long bus or coach journeys as there may not be the opportunity once on board. Please be aware that in many parts of the world vegetarian meals are classified as meals without meat or fish, and may not be what you are used to.

4. Travel Insurance

Travel insurance is mandatory for all clients whilst on a tour organised by Happy Tours. Clients together with their personal property including baggage are at all times solely at their own risk. Clients are wholly responsible for arranging their own insurance. A suitable insurance policy should provide adequate cover for medical expenses arising through illness or accident prior to or during the holiday and loss of holiday monies through cancellation or curtailment of the holiday or other insurable reasons. Clients should ensure that there are no exclusion clauses limiting protection for the type of activities in their tour. The travel insurance cover automatically provided with credit card purchases does not provide adequate cover as standard.

5. Passports, Visas and Vaccinations

It is the responsibility of the client to be in possession of a valid passport, visa permits, vaccination and preventative medicines as may be required for the duration of the tour. Information about these matters or related items is given in good faith but without responsibility on the part of Happy Tours. Visa support documents can be provided if the request is received in writing - please email us after your booking has been confirmed, allowing 5 working days for the documents to be produced. Visa support documents do not supplement or replace tour documents which can be found on the website.

Please allow sufficient time to complete the visa process (at least 4 weeks). Should your visa application be unsuccessful, you will be able to change or cancel your tour, but standard terms and conditions (and therefore fees) will apply. Please see sections 3a. Changes by you and 4. Cancellation by you.

The Foreign & Commonwealth Office (FCO) provides travel advice for each destination we visit – each country has a summary and general information as well as advice on safety & security, local laws & customs, entry requirements and health.

6. Age, Fitness and Participation

All clients are expected to satisfy themselves prior to booking that they are fit and able to complete the itinerary of their chosen tour as described in the itinerary.

Clients are also expected to accept that the components described constitute "Adventure Travel" and that travel to and facilities in developing countries will not be to similar standards which they may be accustomed to at home. Persons over 65 years of age may be asked to provide medical evidence of fitness to travel on certain itineraries. Minors (those under 18 years of age) are accepted on some group tours operated by Happy Tours at our discretion provided they are accompanied by a parent or guardian who accepts full responsibility for them. Unaccompanied minors will not be accepted. Happy Tours has recommended ages for participation in group tours which act as a guide only.

Clients agree to accept the authority and decision of Happy Tours employees, tour leaders, and agents whilst on tour with Happy Tours. If in the opinion of such person that the health or conduct of a client before or after departure appears likely to endanger the safe, comfortable or happy progress of a tour, the client may be excluded from all or part of the tour, without any refunds. In the case of ill health Happy Tours may make such arrangements as it sees fit and recover the costs from the client.

If a client is excluded from the tour as above or chooses to leave the tour of their own free will or leaves the tour due to ill health or any other reason there will be no refund of the tour price, extra services, surcharges, local payments/funds or any local surcharges. All services forming part of the whole package booked will be forfeited though may be recovered through travel insurance in some circumstances.

7. Local Laws

All participants in tours operated by Happy Tours are expected to obey the laws and regulations of the countries visited and any failure to do so will relieve Happy Tours of any obligation that they may otherwise have under these booking conditions.

8. Illness or Disability

Anyone suffering from illness or disability or undergoing treatment for any physical or medical condition must declare the true nature of such condition at the time of booking and make arrangements for the provision of any medication or other treatment which may be required during the tour. Failure to make such disclosure will constitute breach of these booking conditions and result in such persons being excluded from the tour in which case all monies paid will be forfeit. If you or any member of your party have any disabilities it is extremely important that you contact our offices by email via this link before completing any reservation to ensure compatibility for the holiday that you choose.

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