

# Genting Dream

## Information About Your Cruise

2 Nights Kuala Lumpur Cruise	2 Nights Weekend Cruise	3 Nights Phuket Cruise	5 Nights Surabaya – Jakarta Cruise
Wednesday departures Check-in : 5pm Last Boarding : 7.30pm Departure : 9pm	Friday departures Check-in : 4pm Last Boarding : 7.30pm Departure : 9pm	Sunday departures Check-in : 1pm Last Boarding : 3.30pm Departure : 5pm	1 Apr departure Check-in : 1pm Last Boarding : 4.30pm Departure : 6pm
5 Nights Kuala Lumpur - Penang - Phuket Cruise	5 Nights Surabaya - North Bali Cruise	5 Nights Redang - Koh Samui - Bangkok Cruise	5 Nights Redang - Sihanoukville - Bangkok Cruise
29 Jul departure Check-in : 1pm Last Boarding : 4.30pm Departure : 6pm	Sunday departures Check-in : 1pm Last Boarding : 4.30pm Departure : 6pm	Sunday departures Check-in : 1pm Last Boarding : 4.30pm Departure : 6pm	Sunday departures Check-in : 1pm Last Boarding : 4.30pm Departure : 6pm

### Check-in Procedure

- Check-in location: Marina Bay Cruise Centre Singapore, 61 Marina Coastal Drive, Singapore 018947
- Guests are required to present their Confirmation Slip to security personnel before they can enter the check-in area
- Passage for pregnant women will be permitted before their 24<sup>th</sup> week of pregnancy
- All passports must have at least 6 months validity from the actual day of sailing
- All nationalities must use valid international passport for check-in
- Foreigners working or studying in Singapore must present their "Green Card" (Work Permit, Employment Pass or Student Pass) together with their passport for check-in
- Visitors on "Social Visit Pass" (Tourist Visa) must submit their "White Immigration Card" together with their passport
- For Singapore Permanent Residents, Re-Entry Permit documentation is required upon check-in
- It is not mandatory for guests to provide credit card/debit card or cash deposit to establish their onboard account. However, pre-authorization will facilitate faster Express check-out and final settlement of your account on the last day of your cruise. Alternatively you may approach Reception to settle your account
- Prior to disembarkation, please ensure that all outstanding bills are cleared before retrieving your passports at the designated venue
- Disembarkation will only commence after ship clearance is obtained from local authorities

### Access Card

- Access Card is used as a charge card, stateroom key card and boarding pass
- Please keep your Access Card safely. You will need to use the card upon embarking and disembarking at ports and also present it to collect your passport on arrival at your final destination
- Please remember to bring along your Access Card for all meals

### Boarding

- Passport and access cards are to be presented to relevant authorities for immigration checks. Passports will be retained until disembarkation

### Dream Daily

- Your daily guide to all of our onboard activities, including a complete schedule of the day's events, opening hours for venues and any important announcements. You can view the Dream Daily in cabin TV and Dream Cruises Onboard App or get a copy from the Reception on Deck 6

### Inclusive Restaurants

- Deck 7, Dream Dining Lower
- Deck 8, Dream Dining Upper
- Deck 16, The Lido (International Buffet)

### Non-Chargeable Usage of Facilities and Shows

- Deck 15, Crystal Life Fitness
- Deck 16, Main Pool Deck / Little Pandas Club (for kids aged 2 - 12)
- Deck 17, Sun Deck / Jogging Track
- Deck 18, Mini-Golf / Rock Climbing Wall / Ropes Course / Table Tennis
- Deck 19, SportsPlex
- Deck 20, Waterslide Park

### WiFi Packages in SGD

Standard	19/night
Premium	29/night
Premium 24 hours	39

### More Information

- Currency used onboard is Singapore Dollar (SGD). Foreign currency exchange service is available at the Reception on Deck 6
- Babysitters are available for an hourly fee and cribs are available free of charge; please make arrangements with Reception in advance
- Smoking is only permitted at designated open deck areas and stateroom / suite balconies
- Guests must be at least 18 years of age to be served alcohol, enter the Casino or play any monetary-based games of chance
- No irons or any form of heating or cooking equipment is allowed onboard
- Raw food is not allowed to be brought onboard
- Dream Cruises reserves the right to refuse any passengers whose condition is not made known prior to sailing, and shall not be required to refund any portion of the cruise fare paid by these passengers. Other Dream Cruises' terms and conditions apply

### Gratuity Fee Scheme (Per Person Per Night in SGD)

Cabin Category	2N	3N	4N	5N
Suite & above	52	78	104	130
Balcony Stateroom or below	42	63	84	105

Charges waived for children aged below 2

### City Check-in

- Check-in 2 days before date of departure at 3 Lim Teck Kim Road, #01-05 Genting Centre, Singapore 088934.
- Operational Hours: Mon, Tue, Thu: 10am to 2pm & 5pm to 7pm. Wed, Fri: 10am to 2pm. Sat 10am to 1pm.
- Passengers have to present travel agents' vouchers / confirmation slips and valid travel documents to collect boarding passes at the check-in counter
- For enquiry, please call City Check-in Hotline: 6832 9847

[Click here to Submit Enquiry](#)

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